

# **True Corporation Plc.**

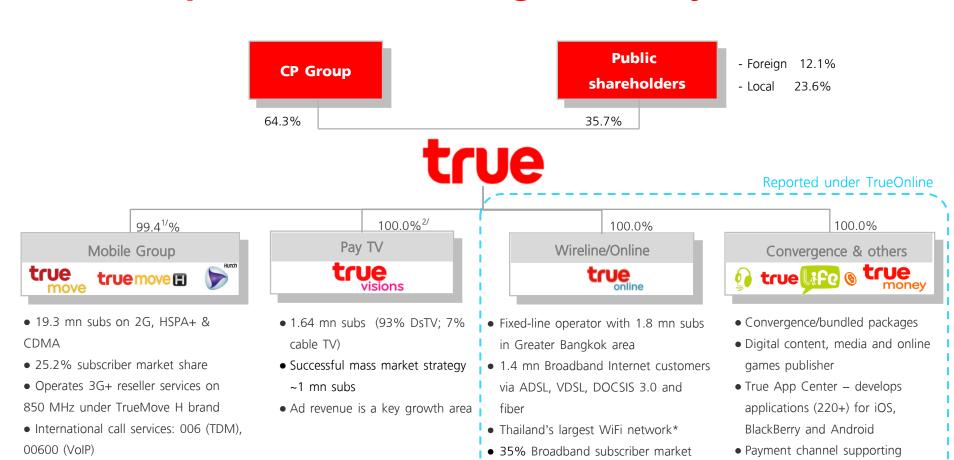
At a Glance

June 2012

Disclaimer: This presentation contains statements about expected future events and financial results that are forward-looking and subject to risks and uncertainties. For these statements, we claim the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995. Discussion of factors that may affect future results is contained in our recent filings with the Securities and Exchange Commission.



### True Group - Thailand's convergence lifestyle leader



share<sup>3/</sup>

Note: 1/ Indirectly holds 99.3% in TrueMove and 99.4% in Real Move (TrueMove H brand)

2/ Indirectly holds 100.0% in TrueVisions Group (which holds 99.3% in TrueVisions PLC and 99.0% in TrueVisions Cable PLC)

3/ Company estimates as of 4Q11; 4/ Subscriber figures and estimated shareholding figures as at March 31, 2012



300+ payment services

### **Key strategic milestones**

### Transformation from a fixed-line concessionaire to a quad-play operator

1995: Launched cable TV service under UTV; merged with IBC in 1998 to form UBC



2003: Launched Broadband services

2007: Launched the first bundled package "True Life Freeview" which offered popular convergence package of TrueMove and TrueVisions 2011: Completed Hutch acquisition; started rolling out commercial 3G services; launched DOCSIS 3.0 Cable Modem network (up to 200 Mbps); expanded WiFi network to more than 100,000 hot spots; started swapping the new set-top boxes (MPEG-4 encryption)



1991: Started fixed-line telephone service under a B-T-O concession with TOT (first 2 mn lines) 2002: TA Orange launched its cellular service under the "Orange" brand



2006: TrueMove (rebranded from "TA Orange") achieved nationwide mobile coverage (92%)

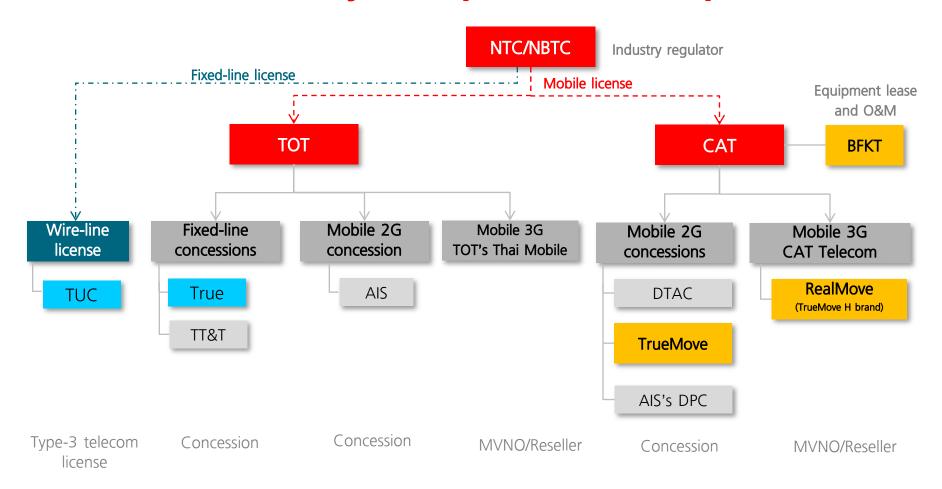
- Completed UBC tender offer;
   rebranded as "TrueVisions"; expanded
   pay TV services into the mass market
- Created first public WiFi service

2009: First Thai operator to launch Apple's iPhone 3G; offered 3G 850 MHz trial service





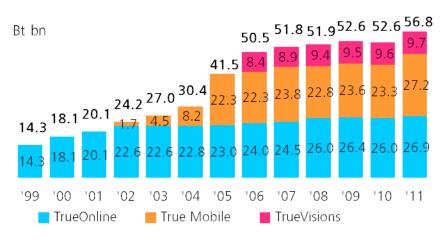
# Thai telecom industry's competitive landscape





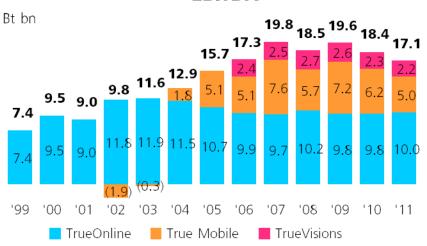
## **Group long-term financial trends**

Service Revenue excl IC and network rental\*

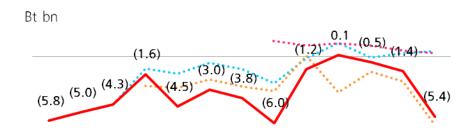


\*Segment results are presented before intersegment elimination

#### **EBITDA**

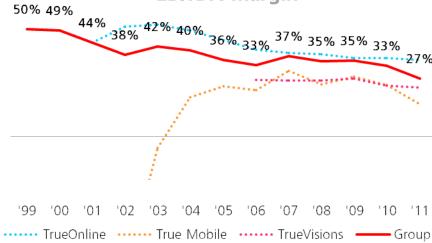


#### NIOGO











# **Key investment & growth strategy**

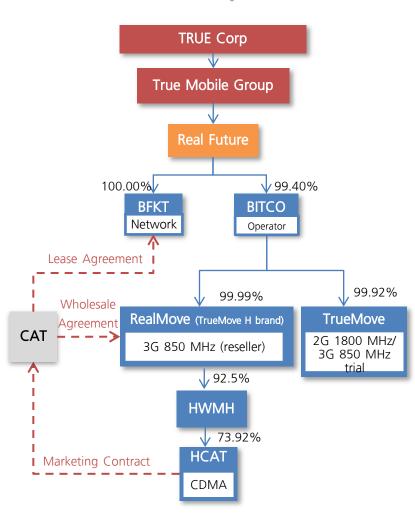
- First-mover advantage for 3G+ **mobile** services nationwide; expand 2G coverage/capacity in provincial areas with high growth potential (mainly Northeast)
- Secure **Broadband** leadership with the launch of DOCSIS 3.0; enhance fiber services for enterprise segment; maintain Thailand's largest and fastest Wi-Fi network (supports data off-loading for 3G services)
- HDTV via DOCSIS 3.0; MPEG-4 enhanced broadcasting system to eliminate threat from piracy and secure the premium **pay TV** market; capture advertising growth potential by further expanding into the mass market and new media
- Further strengthen **convergence** platform by developing content and applications to enhance customer loyalty and reduce churn
- 5 Seek regional business opportunities



### TrueMove H positioned to capture growth in mobile data

- Officially launched on Aug 30, 2011
- Well-positioned to capture growth in mobile data/Internet markets
  - Thailand's most extensive 3G+ coverage with a plan to cover 7,336 tambons in 77 provinces by YE12
  - More than 100,000 Wi-Fi hot spots
  - True App Center has developed 220+ apps for iOS, BlackBerry and Android platforms (recently launched H experience i.e. H Music and H TV)
  - Launched device bundling promotions and bundled packages with exclusive content from TrueVisions

**True Mobile Group Structure** 





# **Superior 3G+ service drives TrueMove H acquisitions**

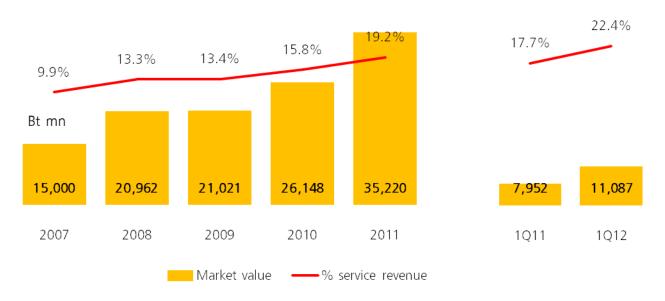
- True Move H acquired 1.1 mn subscribers by the end of 1Q12
  - Subscriber base more than doubled from 4Q11
  - → 60% of postpaid subscribers came from outside of True Group
  - ⇒ 1Q12 Blended ARPU ~Bt 542
- Key drivers were superior 3G+ services, attractive data packages and tariffs and device-bundling campaigns





# Mobile non-voice market driven by 3G & smartphones

#### Thailand mobile non-voice market size & YoY growth\*



<sup>\*</sup> Consisting of TrueMove, TrueMove H, Hutch, AIS and DTAC

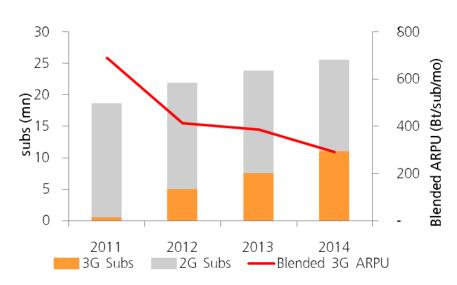


<sup>\*\*</sup> DTAC restated its voice/non-voice revenue breakdown for the 2009 results (no restatements available for its 2007-2008 results)

## **True Mobile Group targets & strategic outlook**

- Increase 3G+ subscribers to 4 mn by YE12, from 1.1 mn at 1Q12
- Expand 3G+ to cover every amphoe and 7,336 tambons in 77 provinces by the end of 2012
- Discontinue TrueMove 3G trial and Hutch CDMA service by mid 2012 to facilitate subscriber migration to TrueMove H
- Launch more device bundling promotions and leverage innovative apps and content
- Capitalize on True Move's expanding 2G footprint in low penetration/ high-growth potential areas (i.e., Northeast)

#### **Projected 3G subs & ARPU**

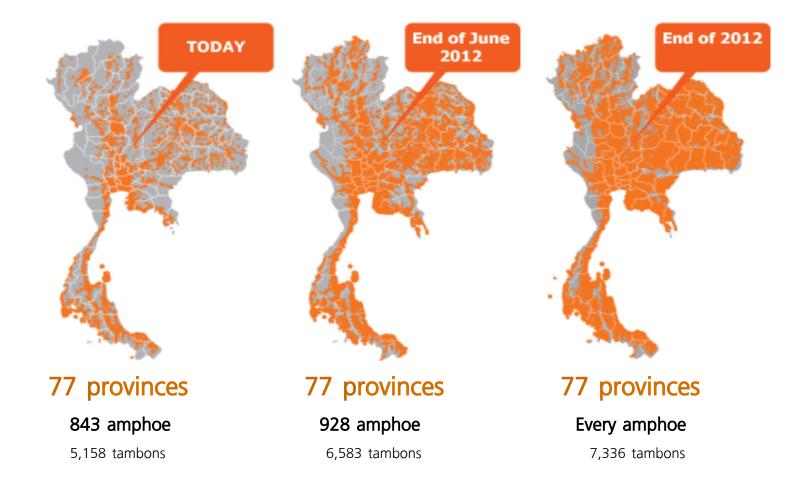


Source: Company, BMI market forecast



# **True Mobile Group targets & strategic outlook**

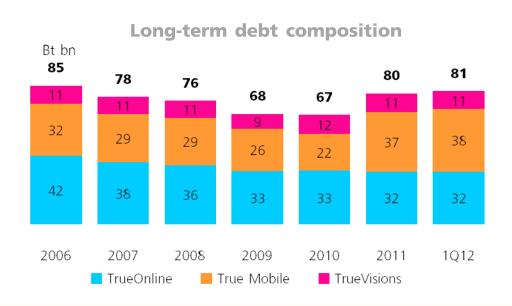
### **3G** coverage map





### **Group financial position strengthened**

- Successful financing activities in 2011 (Rights Offering, securing long-term credit facilities at True Mobile Group) allow True Group to capture business opportunities in 3G and Broadband
- Slightly higher long-term debt in 1Q12 mainly to support the expansion of 3G+ and DOCSIS 3.0 businesses





# **Regulatory issues**

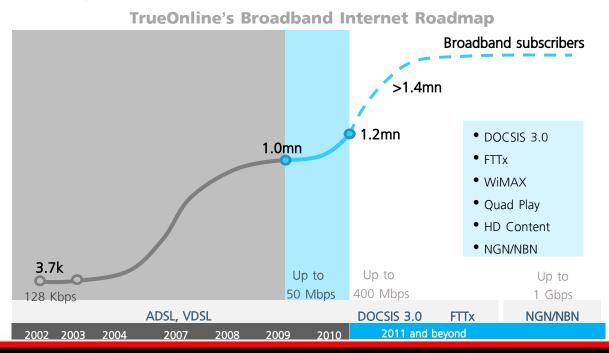
- NBTC board endorsed the final draft of three master plans on March 21, 2012; these master plans were published in the Royal Gazette on April 4, 2012
- True Group issued press release clarifying points raised by the Senate Committee's and ICT Ministry's findings on the CAT-True deals
- True Group seeks to resolve bottleneck at MNP Clearing House and continue to negotiate with the NBTC for more numbers to expand TrueMove H prepaid services





# true online pioneers next-generation Broadband

- Continued success of ULTRA hi-speed Internet 7-100 Mbps (ADSL/ DOCSIS) resulted in record quarterly Broadband net adds (68,000) in 1Q12
- Launched 200 Mbps ULTRA hi-speed Internet via DOCSIS 3.0 in April 2012
- DOCSIS 3.0 network expanded to 1.2 mn homepasses covering 478 amphoe in 21 provinces by
   1Q12
- Maintain Thailand's fastest WiFi service (8 Mbps for mass segment and up to 100 Mbps ULTRA WiFi for premium segment); over 100,000 hot spots

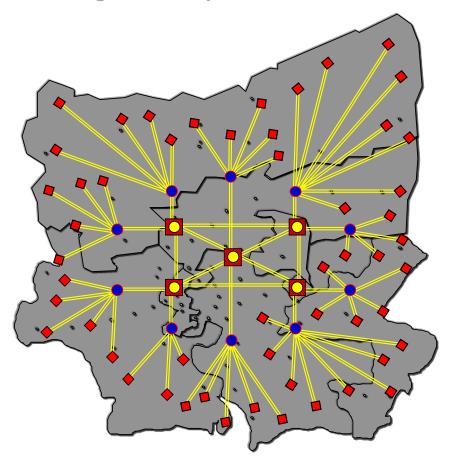


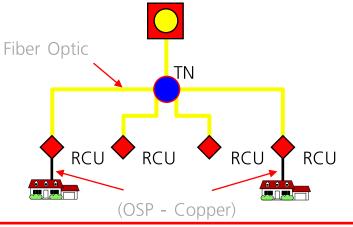


# Superior fiber optic network yields competitive advantage

**True** Fiber Optic Network in

**Bangkok Metropolitan Area (BMA)** 





Fiber and advanced electronics

= greater reliability and stability

Shorter "last mile" connection improves

Broadband performance – avg. within 3 km

Costly and difficult to replicate

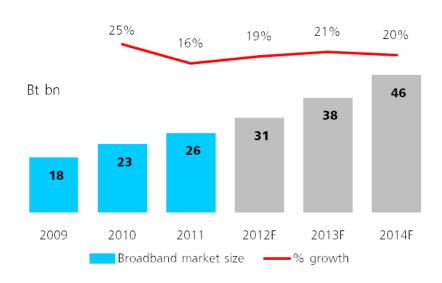
Fiber rich (>240,000 core kilometres in BMA; >300,000 km nationwide)

780++ RCUs (instead of 70-80 central offices)



# true online targets & strategic outlook

#### Thailand Broadband market forecast by value



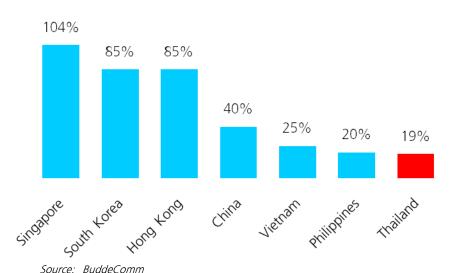
- Expect Broadband market value to grow by ~20% annually over the next few years
- Plan to launch an ULTRA hi-speed Internet package offering maximum speed of 200
   Mbps (via FTTH) and new Broadband VAS



# true online targets & strategic outlook (cont'd)

- Capture Broadband growth opportunity by maintaining market's most competitive packages via ADSL and cable modem (DOCSIS 3.0) technologies
- Strengthen Broadband's position by expanding Broadband coverage (ADSL and DOCSIS) beyond 60 provinces in 2013
- Leverage convergence platform by bundling DOCSIS 3.0 with TrueVisions
- Continue to focus on high-value enterprise fiber and corporate Internet services

#### **Broadband penetration by household**



#### **Thailand Broadband penetration**



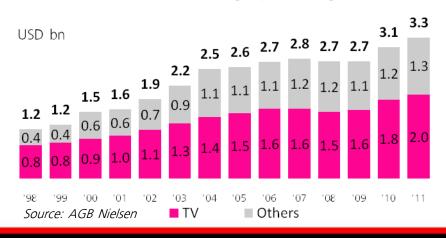
Source: NBTC (subscriber), NESDB (household)



# true visions to revive growth via market segmentation

- Reinforce leadership of premium market with more HD channels, double-play propositions and interactive TV services
  - New encryption system; MPEG-4 set-top box replacement started in 4Q11 (over 330,000 set-top boxes had been swapped by the end of April 2012)
  - New broadcasting system to be activated in 3Q12 (ahead of October target)
- Mass market expansion, redeployment of old set-top boxes to untapped segment and new convergence campaign to increase upselling opportunities and drive advertising revenue growth

#### **Advertising spending**







## 2012 targets & guidance

- Mid-to-high single-digit revenue growth at True Group
  - High single-digit growth at True Mobile Group and TrueVisions
  - Mid single-digit growth at TrueOnline
- Group CAPEX of Bt 23 bn
  - True Mobile Group, Bt 15 bn
  - TrueOnline, Bt 7 bn
  - TrueVisions, Bt 0.5 bn



## True Group provides unique investment opportunities

- Thailand's only quadruple-play operator with an unparalleled range of products and services
- Convergence lifestyle platform strengthened by:
  - 3G 850 MHz nationwide services
  - Leadership of the premium smartphone market
  - DOCSIS 3.0 (double-play) Broadband and pay TV
  - Thailand's largest and fastest WiFi network
  - Exclusive content and applications for True Group customers
- Market leadership in terms of technological and service innovation





# **1Q12** results



# Financial highlights - 1Q12

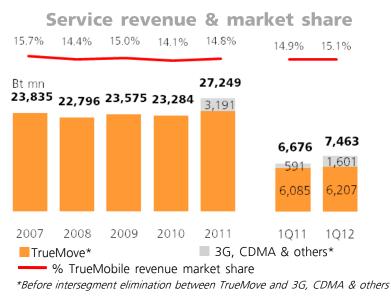
(Units in millions of Baht unless otherwise indicated)	TrueOnline <sup>1/</sup>	True Mobile <sup>1/</sup>	TrueVisions 1/	Consolidated
Total Revenue (excl IC & network rental revenue)	7,402	10,735	2,484	18,500
% growth Q-o-Q	2.9%	20.2%	-0.2%	11.5%
% growth Y-o-Y	7.0%	35.2%	0.4%	18.8%
Service Revenue <sup>2/</sup>	7,001	7,463	2,469	14,998
% growth Q-o-Q	3.1%	6.2%	2.1%	4.8%
% growth Y-o-Y	5.5%	11.8%	0.9%	6.3%
EBITDA	2,571	1,293	441	4,264
% growth Q-o-Q	16.0%	109.5%	-10.2%	27.4%
% growth Y-o-Y	-1.6%	-20.6%	-25.4%	-10.4%
Interest expense	(557)	(841)	(239)	(1,586)
% growth Q-o-Q	-1.5%	-12.7%	-1.4%	-7.8%
% growth Y-o-Y	2.4%	-2.9%	7.9%	0.2%
Tax, net	(210)	132	(40)	(127)
growth Q-o-Q	(284)	(393)	33	(649)
growth Y-o-Y	(25)	(544)	(24)	(598)
NIOGO 3/	301	(1,230)	(87)	(1,034)
growth Q-o-Q	634	1,009	(104)	1,423
growth Y-o-Y	2	(230)	(187)	(371)
NIOGO excl. deferred tax	419	(1,379)	(69)	(1,037)
growth Q-o-Q	350	596	(46)	778
growth Y-o-Y	34	(791)	(213)	(930)
Free Cash Flow	(326)	(2,620)	(94)	(3,512)
growth Q-o-Q	(544)	890	(969)	2,786
growth Y-o-Y	(299)	(3,333)	(292)	(4,078)
Сарех	1,340	3,206	675	5,254
growth Q-o-Q	531	1,349	(181)	1,762
growth Y-o-Y	477	2,571	577	3,619



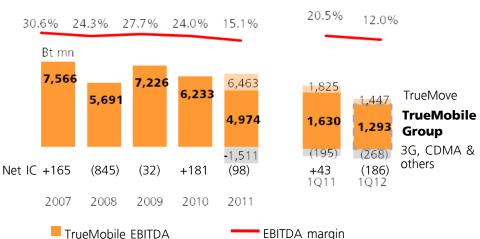
<sup>&</sup>lt;sup>1/</sup> Before eliminating inter-company transactions; <sup>2/</sup> Revenue from telephone and other services excluding IC revenue and network rental revenue

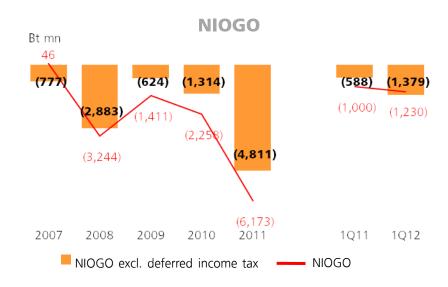
<sup>&</sup>lt;sup>3/</sup> NIOGO: Net income (loss) from ongoing operations

### **TrueMove H drives True Mobile Group revenue**

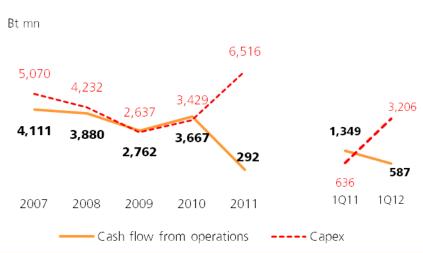








#### Free cash flow

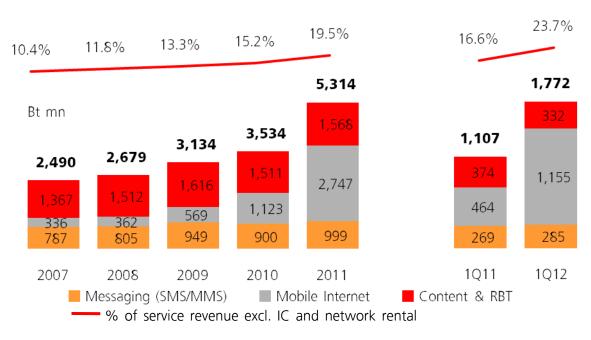




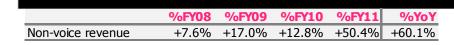


### Mobile Internet continues to drive non-voice growth



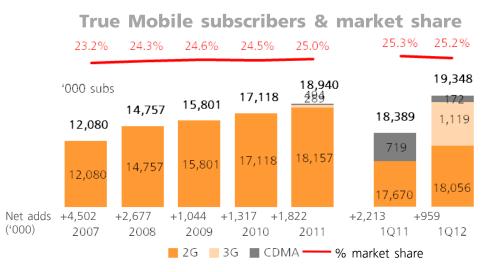


 Accelerated non-voice growth due to rising mobile Internet usage driven by ongoing expansion of 3G+ service coverage and promotion packages for smartphone and tablet devices

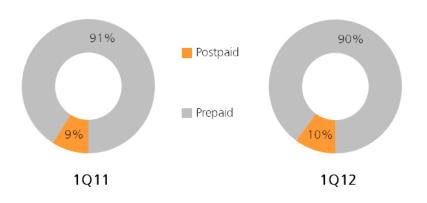




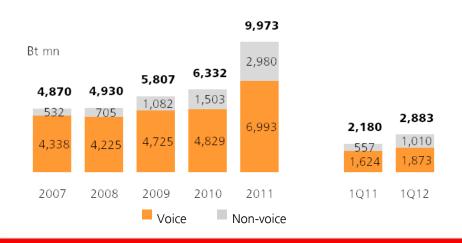
### Smartphone packages support True Mobile's postpaid net adds



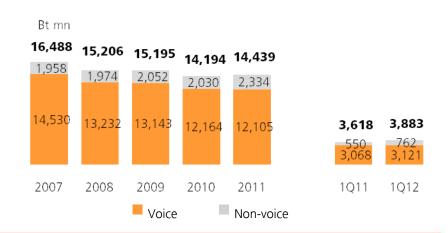
#### Prepaid vs. postpaid subscribers



#### True Mobile postpaid revenue

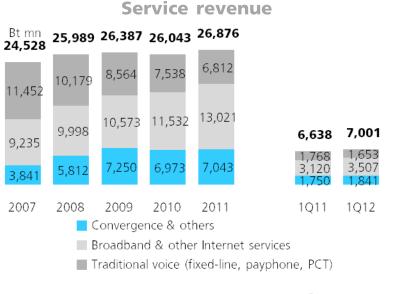


#### True Mobile prepaid revenue





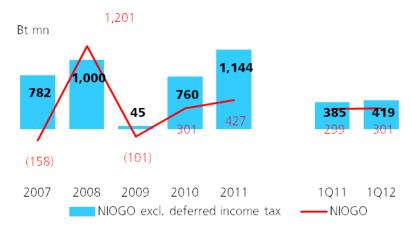
## TrueOnline grows on solid Broadband performance



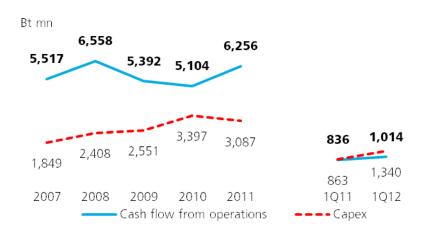
#### **EBITDA & EBITDA margin**

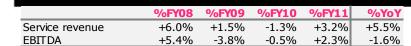


#### NIOGO



#### Free cash flow

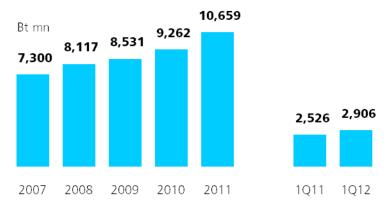






# Success of ULTRA hi-speed packages drives Broadband growth

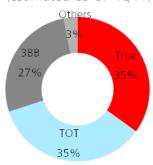
#### **Broadband revenue\***



<sup>\*</sup> Broadband revenue and subscribers were reclassified and restated to include revenues from enterprise business in 1Q11

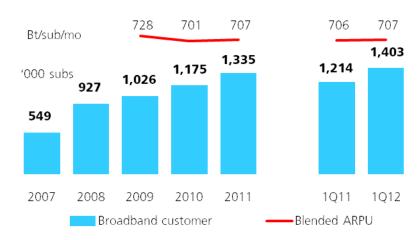
#### Nationwide Broadband market share



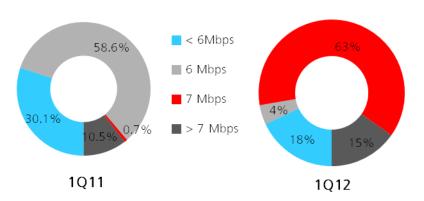


By no. of subs

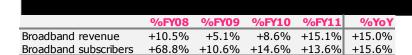
#### **Broadband customers\* & ARPU**



#### Super Hi-speed sub by speed\*

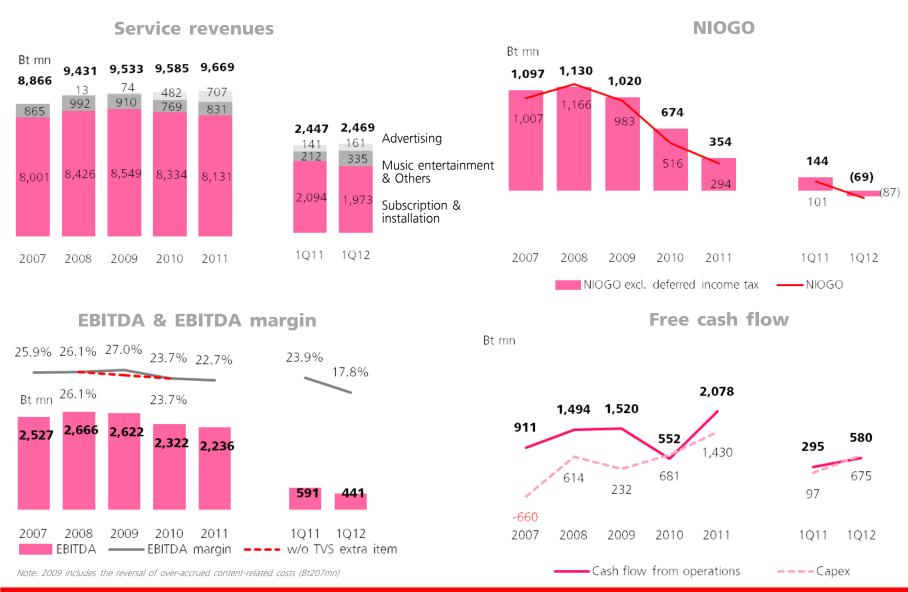


\*Connection speed for the standard package (Bt599/month) was upgraded from 6 Mbps to 7 Mbps in Jun'11





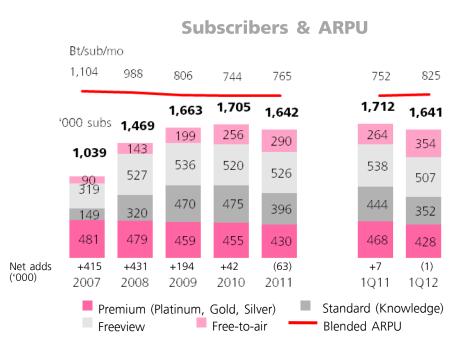
# Ad revenue offset declines in Pay TV subscription revenue



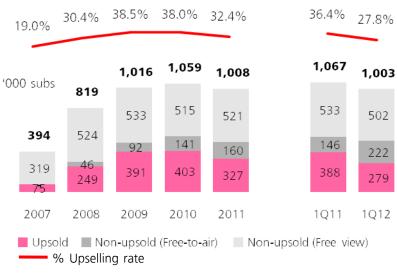




## Subscribers decline from competition and piracy



# Bundled package subscribers & upselling rate



<sup>\*</sup> Upselling rate refers to the upgrading of mass market subscribers to highervalue packages

